# RSCONNECT PRIVACY POLICY

For purposes of these terms and conditions, "RSconnect" shall mean RSconnect BV, and all of its direct and indirect subsidiaries.

1 RSconnect is sensitive to the private nature of information you provide to it over the Internet and is committed to protecting your privacy. This Privacy Policy explains the data collection and use practices of the RSconnect websites <a href="www.rsconnect.net">www.rsconnect.net</a>, <a href="www.extensionmobility.co.uk">www.extensionmobility.co.uk</a> and other domains that redirect to the same content ("the website"). By accessing the website, you are deemed to have accepted and agreed to the information collection and use practices described in this Privacy Policy.

### 2 Information Collected

When you use the website, and at other times, RSconnect may require you to provide it with personally identifiable information or you may elect to provide RSconnect with personally identifiable information. The personally identifiable information you provide may include your name, company, job title, address and e-mail address and facts about yourself, your business, profession and product preferences. In addition, RSconnect's web servers may automatically collect website usage information from you when you visit the website. Website usage information informs RSconnect about how visitors and subscribers use and navigate the websites, including the number and frequency of users to each web page, their IP address, and the length of their stays.

#### 3 Use of Information Collected

3.1 The personal information collected on the website will be used to operate the website and to provide the services or carry out the transactions you have requested. In support of these uses, RSconnect may combine the personally identifiable information you have provided to it on the website with other information about you that is available to it, including website usage information and information from other sources. RSconnect may use this information to enable it to process, validate and verify requests for products and services and for the purposes for which you specifically provided the information; to improve your experience on the website; to improve and develop new products, features and services; to alert you to new products and services and special offers; to provide marketing with aggregate information about the user base and usage patterns; to allow RSconnect to personalize the advertising users see based on their personal characteristics or preferences, and for other purposes.

- 3.2 Personal information collected from you may be stored and processed in England, or any other country in which RSconnect operates or maintains facilities and may be transferred to third party suppliers to RSconnect, in order to help RSconnect to improve the content of the website, provide you with the products or services requested, to consider and respond to any application for employment made, and to help service providers to perform services on its behalf. By using the website, you consent to any such transfer of information outside of your country.
- 3.3 RSconnect may disclose any information about you to law enforcement agencies, government officials or other authorities, as RSconnect, in its sole discretion, believes necessary or appropriate in the circumstances.

If you use the website to make application for employment with RSconnect, you acknowledge that:

RSconnect will not under any circumstances be liable to you should your application be unsuccessful or should your application not be received;

the technology utilized by RSconnect and its third party suppliers is designed to protect personally identifiable information but that RSconnect is unable to guarantee that all such personally identifiable information is not capable of being illegally accessed and that accordingly you assume all risk associated therewith and agree that RSconnect shall not under any circumstances be liable to you in respect thereof;

you provide any information solely at your risk and any information provided will be kept and stored for such period of time RSconnect deems appropriate.

#### 4 Cookies

The RSconnecct website uses cookies (pieces of information that are used for record-keeping) to save certain data about a User in order to facilitate a User's future activities. A "Cookie" is a small text file that is placed on your hard disk by a web page server which enables a website to recognize repeat users, facilitate the user's ongoing access to and use of the website and allows a website to track usage behavior and compile aggregate data that will allow content improvements and targeted advertising. A cookie will not provide RSconnect with personal information, therefore, if you have not supplied RSconnect with any personal information, you can still browse the website anonymously. You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, however you can modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of this or other websites which you visit.

## 5 Security

The personally identifiable information we collect about you is stored in limited access servers. RSconnect maintains safeguards to protect the security, integrity, and privacy of these servers and your personally identifiable information.

### 6 IP Address

If you are connected to the internet you will have an IP Address. This may take the form of a figure, such as 111.222.33.1. The address will be automatically collected and logged as part of the connection of your computer to RSconnect's web server and may be used to determine the total number of visits to each part of the website. If there is a security breach the relevant IP Address will be identified by the Internet Service Provider and the user may be contacted.

### 7 Links to Other Web Sites

Should you make use of the external links which may be provided for your convenience, you should be aware that those websites are not subject to this Privacy Policy. RSconnect recommends that you review the privacy policy at each such website to determine how that website protects your privacy.

Some of the links made available to you through RSconnect's home page will allow you to leave the RSconnect web site. Please be aware that the internet sites available through these links, and the material that you may find there, are not under the control of RSconnect. Accordingly, RSconnect is not responsible for the availability of such external sites or resources and does not make any representation to you about these sites or the materials available there. That RSconnect has made these links available to you is not an endorsement or recommendation to you by RSconnect of any of these sites or liable for any content, advertising, products, or other materials on or available from such sites or resources. RSconnect shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such site or resource. Additionally, RSconnect shall not be responsible or liable for any of the content you provide to us. RSconnect is providing these links only as a convenience to you.

## 8 Policy Modifications

RSconnect may amend this Privacy Policy from time to time, and will post any changes here, so that you are familiar with the Privacy Policy adopted by RSconnect. Notwithstanding the right to amend the Privacy Policy as aforesaid, RSconnect will not use your personal information in a manner materially different from this Privacy Policy without your prior consent.

### 9 Comments and Questions

If you have any questions or comments about this Privacy Policy, please contact RSconnect by filling in the Contact form which can be found here: <a href="https://www.rsconnect.net/en/contact/">https://www.rsconnect.net/en/contact/</a>

RSconnect reserves the right to contact you at any time regarding any problems or questions as well as to notify you of changes to the Privacy Policy, or to other policies or terms that affect you and your use of the website, but it is not obliged to do so.

### 10 Terms and conditions

## 10.1 Corporate Disclaimer

Use of the website constitutes acceptance of the terms of use set forth below. Any of the policies contained on this site are subject to change, without notice, upon public posting by RSconnect.

## 10.2 Third Party Intellectual Property Policy

Individuals who believe that their intellectual property rights have been infringed either on the internet or through online services provided by RSconnect may contact RSconnect, directly or through their authorized agents, and request that the infringing material be removed or access to it blocked. RSconnect will investigate those complaints. Where RSconnect is satisfied that the infringement is taking place, it will take appropriate action. If you believe your intellectual property rights are being infringed, please direct your claims to:

RSconnect BV att Legal Department P.O. Box 442 6800 AK Arnhem The Netherlands

## 10.3 Authorization of Use

Any person is hereby authorized to view the information located at the website for informational purposes only. No part of the information located at the website can be redistributed, copied, or reproduced without prior written consent of RSconnect.

#### 10.4 No Warranties

PAST PERFORMANCE CANNOT BE RELIED UPON AS A GUIDE TO FUTURE PERFORMANCE. THIS INFORMATION IS PROVIDED "AS IS" AND TO THE EXTENT PERMITTED BY RELEVANT LAW WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL RSconnect OR ANY OF ITS AFFILIATED COMPANIES OR SUBSIDARIES BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING BUT NOT LIMITED TO LOST DATA OR PROFITS), OR ANY OTHER DAMAGES WHATSOEVER WHETHER OR NOT ADVISED OF THE POSSIBILITY OF DAMAGE, UNDER ANY THEORY OF LIABILITY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THIS INFORMATION. THIS INFORMATION COULD INCLUDE TECHNICAL INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES MAY BE PERIODICALLY ADDED TO THE INFORMATION HEREIN. NOTHING IN THESE PRECEEDING PARAGRAPHS SHALL EXCLUDE LIABILITY FOR FRAUDULENT MISREPRESENTATIONS.

### 10.5 E-mail

Unsolicited e-mail messages, including but not limited to, bulk commercial advertising and informational announcements, is explicitly prohibited.

### 10.6 Fax

The sending of unsolicited advertisements by fax may violate state and federal law, and may subject the advertiser to civil penalties. Unsolicited advertisements include any material advertising the commercial availability or quality of goods, services or property which is transmitted to any person without that person's prior express invitation or permission.

### 10.7 Disclosure Pursuant to Legal Process

RSconnect will permit access to all available and relevant information provided by users in order to comply with applicable laws and in order to preserve RSconnect's rights and property. Additionally, RSconnect may grant access to this information in the case of emergencies. For Comments, questions, or suggestions, contact the webmaster at <a href="info@rsconnect.net">info@rsconnect.net</a>

# 10.8 Legal Notice

This Privacy Policy is subject in all respects to the RSconnect General Terms and Conditions.

This privacy policy was last updated on 1 August, 2015.

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