ALM5 PRO
How to create an AXL
application user

RSconnect
IPT Security

How to create an AXL application user?

This document describes the steps to create an AXL application user.
This AXL application user is required for several features of ALM. One of this feature is to logon to a phone by entering the DN of the logged of phone. This is a feature which can be used in Terminal Networks, Split Networks or Wireless Networks.

If no Automatic Device Detection (ADD) can take place because there is no physical 1-on-1 network connection between the computer and the device this method can be used. It is an alternative to the method of using a mapping file.

It allows a user to enter the Directory Number (DN) of the logged off Phone, ALM will query the Communications Manager (CUCM) and will login the user to the phone.

Prerequisites

This manual describes steps suited for Communications Manager 10.x. older versions of CUCM may differ.

Step 0

Login to Cisco Unified Communications Manager as an Administrator and navigate to *User Management \ Application User* and create a new Application user with the username **almaxluser** and password **almaxluser**

Step 1

Login to Cisco Unified Communications Manager as an Administrator and navigate to *User Management \ User Settings \ Role*

Step 2

On the *Find and List Roles* page click **Add New**
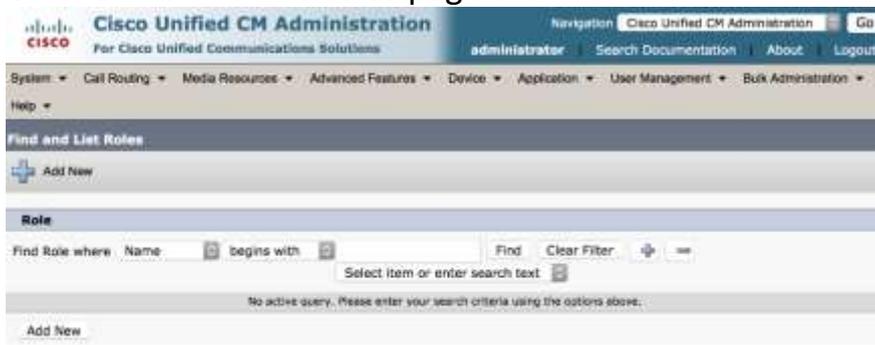
Step 3

On the next page select "Cisco CallManager AXL Database" from the pull-down menu
and click **Next**

Step 4

Add a "Name" and a "Description" and tick the box called "Allow to use API"
Click **Save**
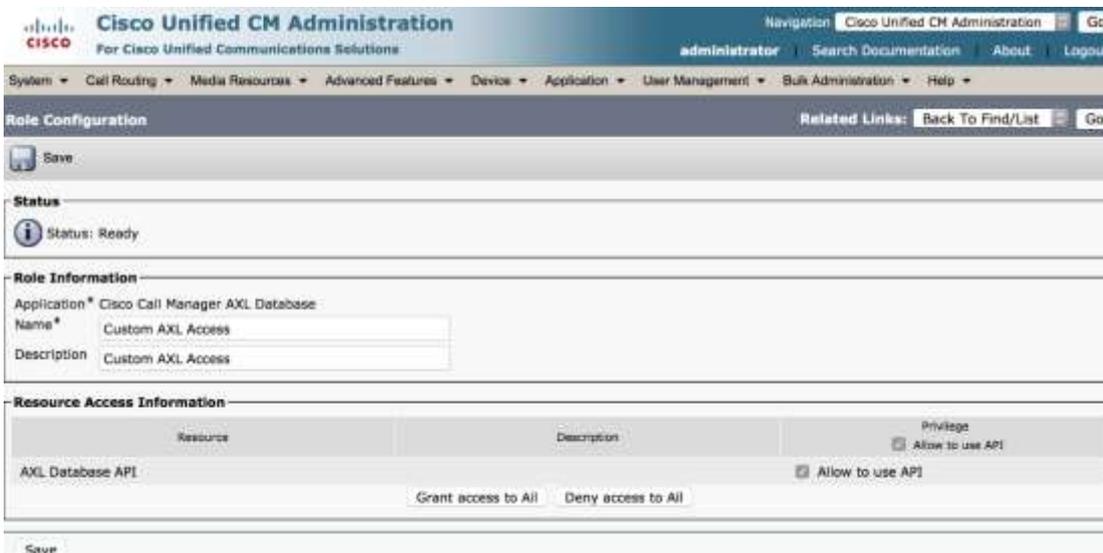
Step 5

Navigate to *User Management \ User Settings \ Access Control Group*

Step 6

On the *Find and List Roles* page click **Add New**
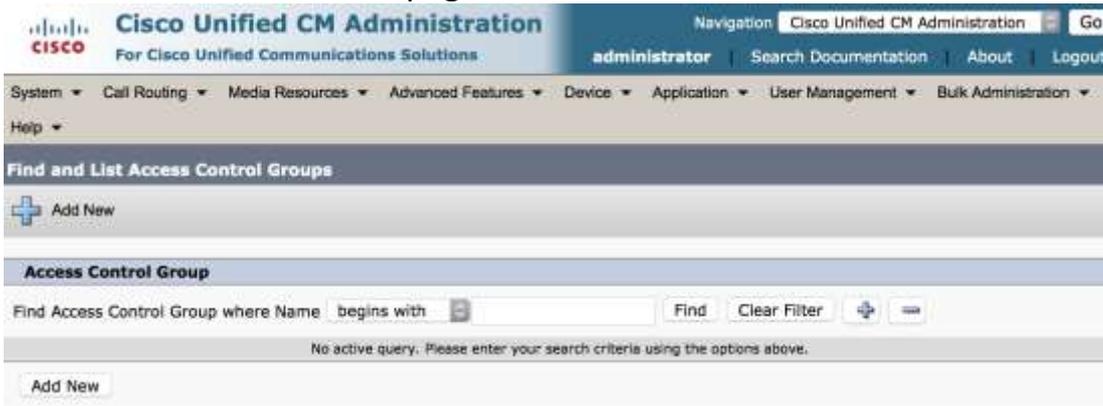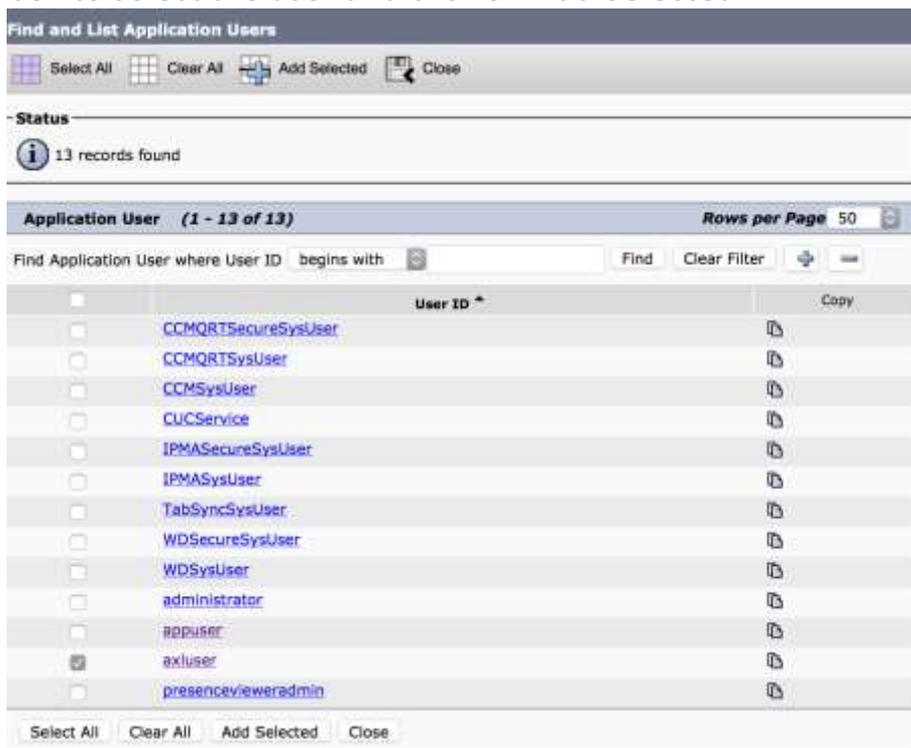

Step 7

Add a "Name" and click **Save**

Step 8

On the next page click "Add App User to Group"

Step 9

Within the new page that pops-up search for the user with UserID **almaxluser**, tick the box to select the user and click on **Add Selected**
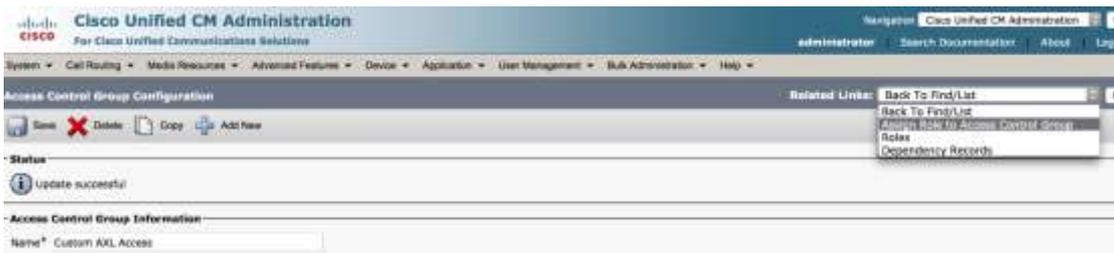
Step 10

On the previous page click **Save**
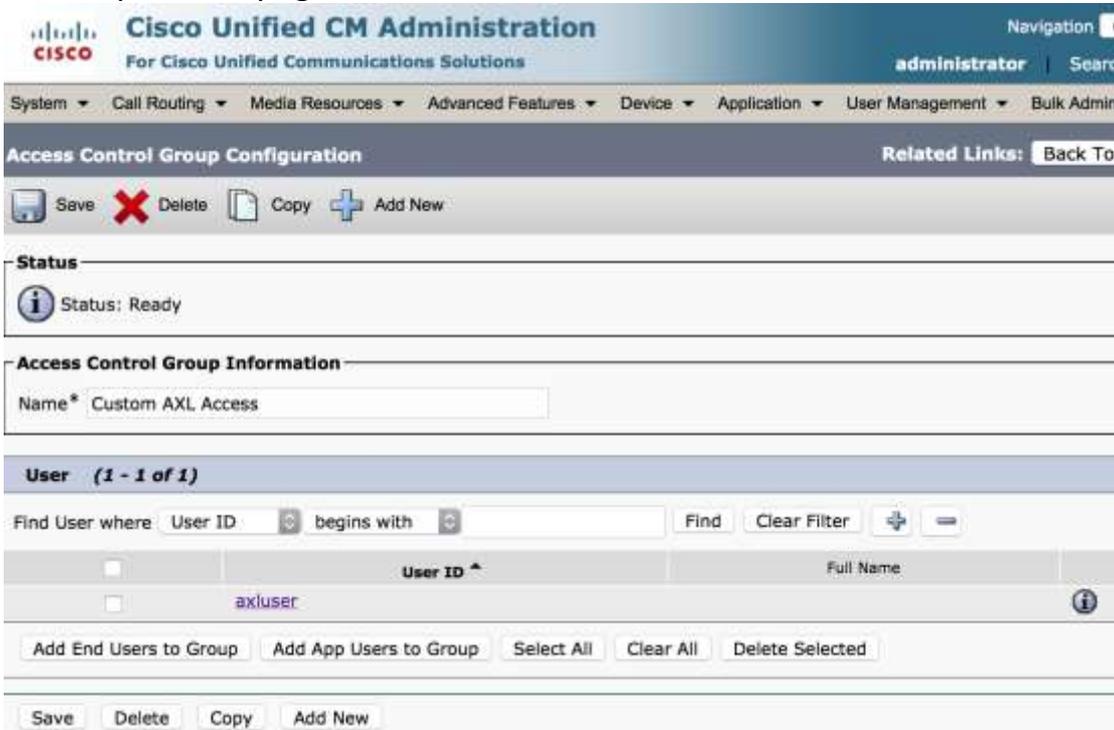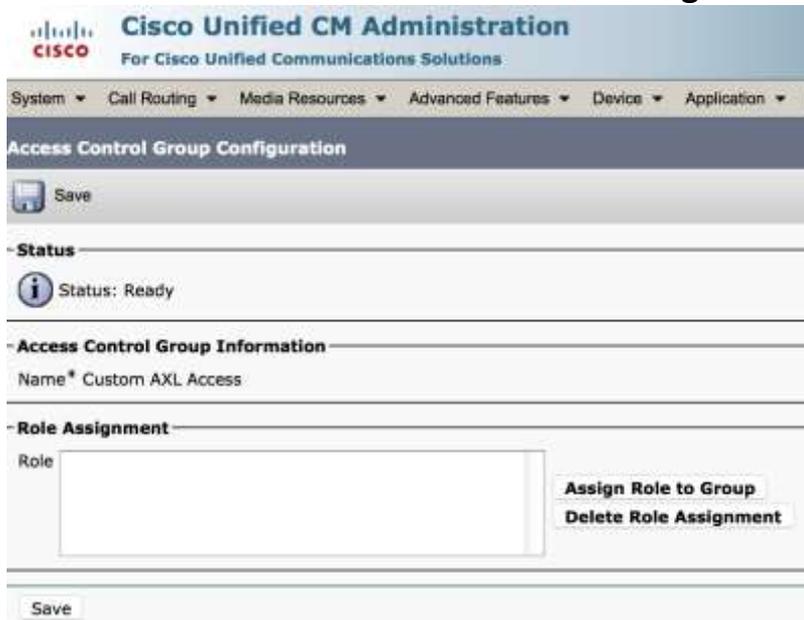

Step 11

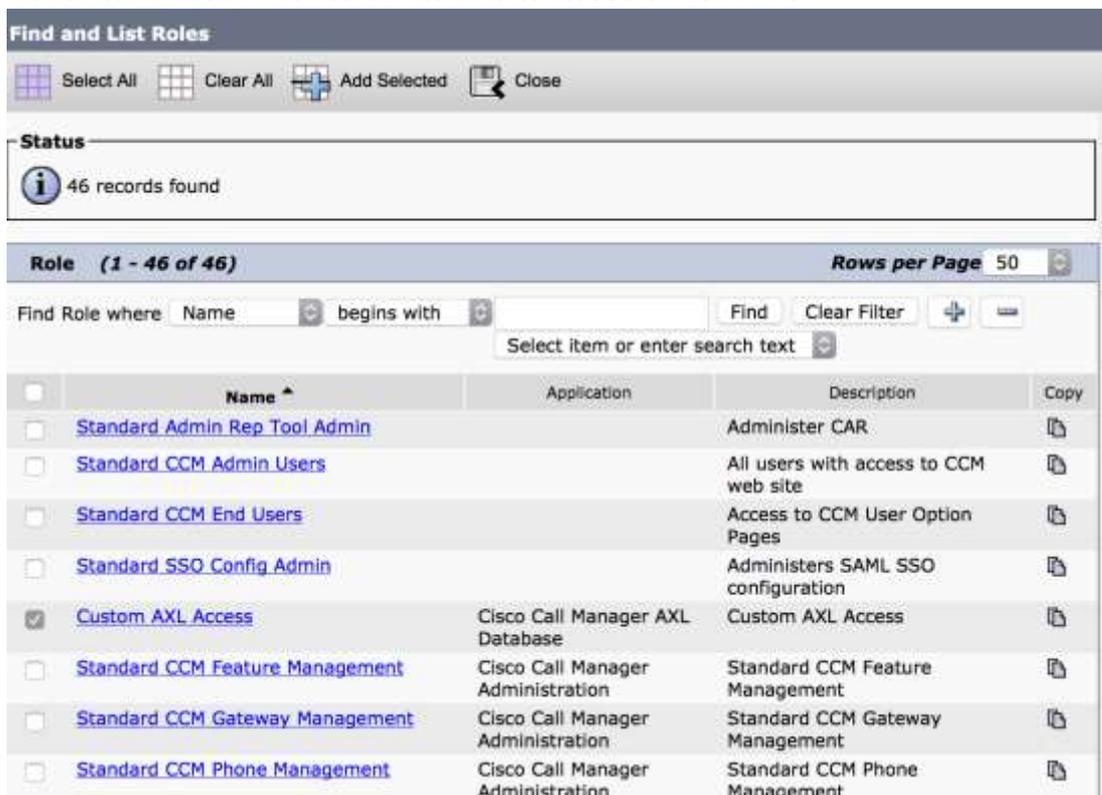In the top right corner select **Assign Role to Access Control Group** from the pull-down menu

Step 12

In the next windows click on the button **Assign Role to Group**
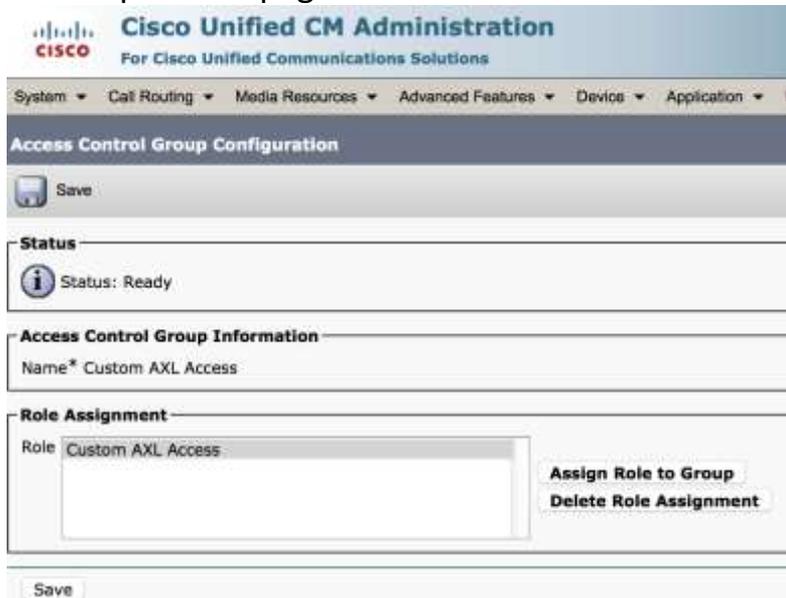

Step 13

On the Find and List Roles page click on find button and select **Custom AXL Access** tick the box to select the Role and click on **Add Selected**
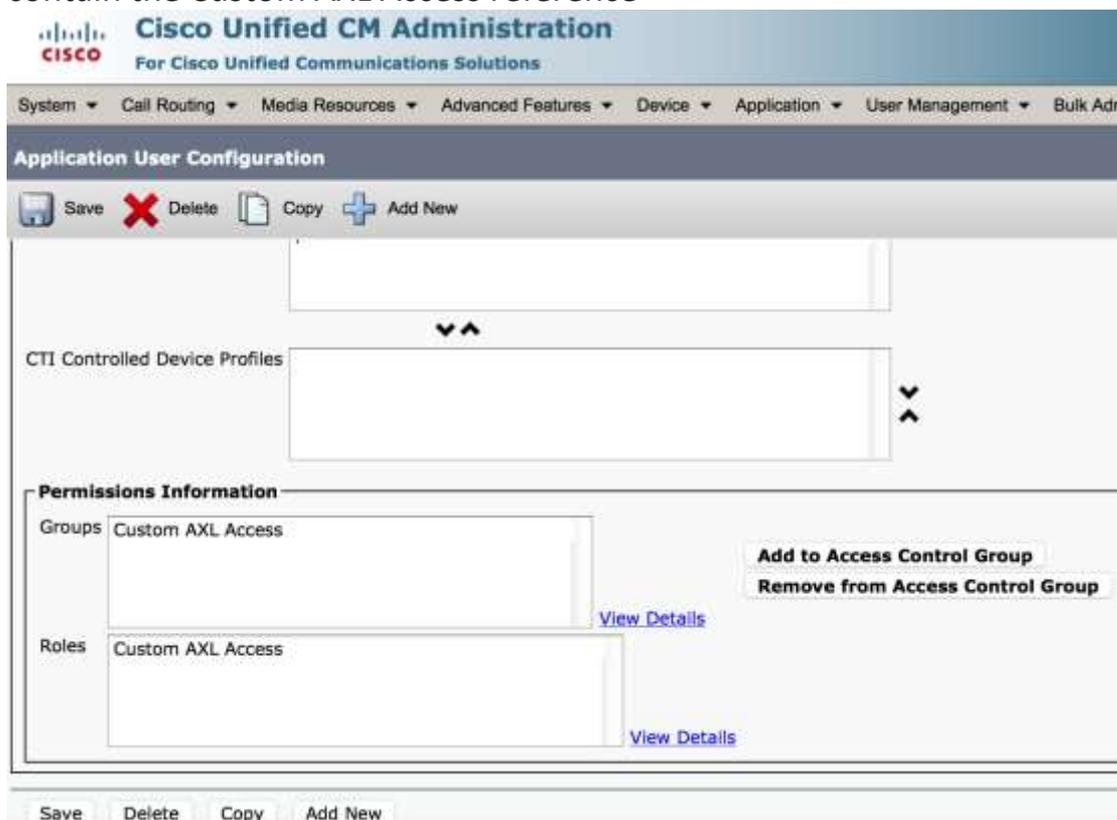
Step 14

On the previous page click **Save**

Step 15

Return to the Application User page under User Management, search for the in step 0 created Application User and verify the Groups and Roles configuration, it must no contain the Custom AXL Access reference

Additional Information

For any additional information please contact or visit:

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