



"We were originally looking for a software solution to auto login VoIP phones when logging into a networked PC to assist visually impaired colleagues.

We trialled the software, it was easy to install and simple to use and our users were very pleased with it. We are now looking at installing it over our network of 3000 Cisco phones. 37

Nottingham City Council



The easiest single sign-on Cisco software in the world

Extension Mobility is a key part of today's mobility requirements in Cisco Unified Communications environments.

The ALM Single Sign On (SSO) solution improves the Extension Mobility Service by controlling login behaviour of attached Cisco IP Phones.

ALM, or Active Login Manager, secures your Cisco Device and is a must-have for companies using Cisco IP Telephony, Cisco Unified Communications (CUCM) and Cisco CallManager technology (CCM). The software is easy to use and improves the internal security policies within your company, optionally on top of your current Active Directory integration.

The key benefits of using ALM

Reachability

- Automatic and simultaneous login/logout on all devices
- Automatic storage of preferences and credentials across all devices
- Automatic presence status update ensuring call forwarding is always accurate
- No additional capacity required at help desk and front desk

Security

- Single Sign-On ensures only a single username/PIN is required, providing less risk of employees having to write down multiples passwords in order to remember them
- ALM provides reporting capabilities that list login/logout locations and timestamps of connected company phones
- Prevents unauthorised phone usage: phones automatically logout when an employee's PC is locked, shut down or at configurable events
- Keeps employee application permission up to date by automatically preventing login when an employee's PC is revoked or altered

Flexibility

- ALM sofware can be installed and ready to use in under 5 minutes
- ALM provides a fully automated set-up wizard, including scripted roll-out capabilities for easy and automated deployment without the need for extra hardware
- ALM provides customisable settings which can be set company-wide, by department or even individual. Optionally, employees can even personalize their own settings

We have chosen the ALM Extension Mobility solution because we would like to optimize our reachability. A lot of colleagues forgot to log in or log off their phones manually. Using ALM Single Sign-On solved this issue for us. "

Yorkshire Water

Packages







	ALM Express	ALM Pro	ALM Pro+
Single-Sign-On for Cisco Extension Mobility	✓	✓	✓
Cisco Unified CallManager Express	✓	X	X
Cisco Unified Communications Manager	✓	✓	✓
Support for multiple Device Profiles	✓	√	✓
Cisco Unified Presence Server	X	√	✓
TerminalServer / Remote Desktop / CITRIX / VMWare support	x	✓	✓
Active Directory authentication	X	✓	✓
Microsoft Office Communicator support	X	✓	✓
Change personal preferences	✓	✓	✓
Extended management reporting options	X	X	✓
Manage settings per user / group	X	X	✓
Centralized administration via web-interface	X	X	✓
License management	X	X	✓
Automatically update ALM client software	X	X	✓
Basic Support (software updates and technical support) *	X	optional	optional
Extended Support (software upgrades and technical support) **	included	optional	optional

^{*} Basic Support - Technical support via e-mail and telephone, software updates within main release
** Extended Support - Technical support via e-mail and telephone, software updates for existing and future software releases

"A lot of our sites had trouble logging in on their phone manually because of the difficult user names and PINs. ALM integrates with ActiveDirectory and logs in the phone automatically. We adopted ALM because of this flexibility."

GroupM

Some of the organisations already using ALM

























Contact us

For more information about our software and services please visit our website www.rsconnect.net or speak to one of our representatives by calling +31(0)88 1221 800

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